canopsis

Open Source Hypervision

Product Presentation

What are the benefits?

All-in-one and customizable console

Operational simplification

Global vision with indicators
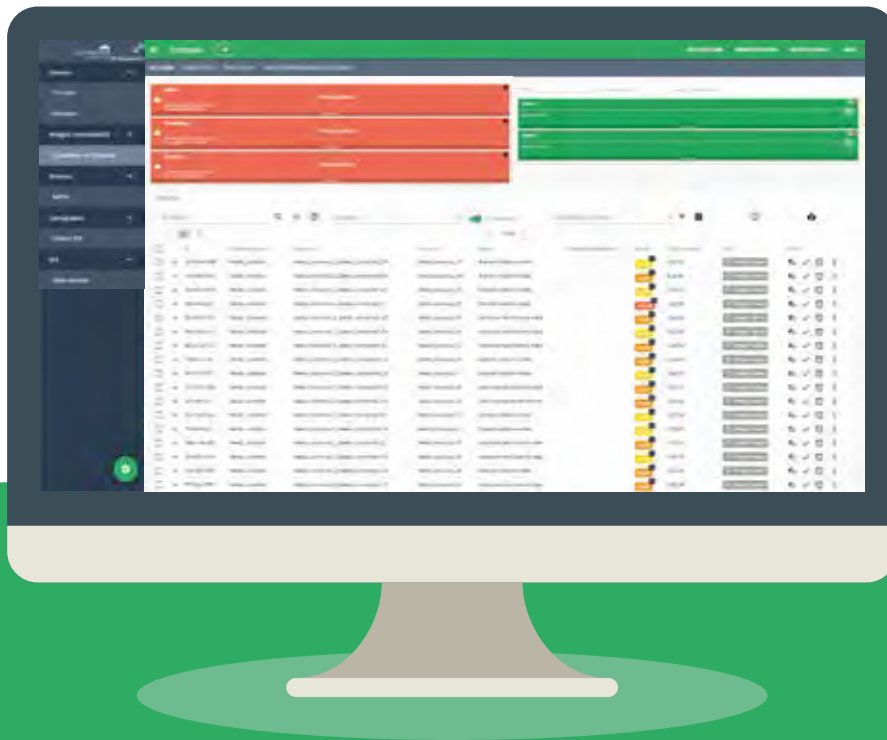
Relevant display of alarms

Reduction of the alarm quantity

How does it work?

Aggregate

Multisource event centralization

Monitoring solutions, logs, ticketing tools, EUE scenario results, repositories, ITSM, CMDB, business applications...

Process

Triggering of automatic, semi-automatic and user actions

Event filtering, enrichment, correlation, remediation, ticket creation...

Restitute

Fully customizable monitoring tools and dashboards in real and delayed time

Alarm lists and counters, maps, metrology, KPIs, statistics...

2 Canopsis editions

	Community Edition	Pro Edition
Aggregate		
Technical and application monitoring	✓	✓
Business data	✓	✓
Infrastructure (logs, databases, metrology...)	✓	✓
API	✓	✓
Repositories drivers / ITSM		✓
Process		
Enrichment	⚠	✓
Filtering (compliance checking, firewall and deduplication)	⚠	✓
Correlation / Meta alarm		✓
Remediation / Auto-remediation		✓
Restitute		
Pilot view		
Alarm list (acknowledgement, ticket and alarm management, timeline, escalation, notifications...)	✓	✓
Planning / Periodic behaviors	✓	✓
Remediation		✓
Administrator view		
Management rules (filtering, enrichment, inactivity...)	⚠	✓
Use of APIs (planning, webhooks, enrichments...)	⚠	✓
Healthcheck		✓
Application manager view		
Service weather	✓	✓
Alarm counters	✓	✓
Metrology	✓	✓
Statistics / KPIs		✓
SLA calculation		✓
Maps		✓
View by technical domain (business, functional...)		✓
Platform performance and availability		
Platform high availability		✓
Smartfeeder		✓
Data bus redundancy (high-performance event processing)		✓
Traffic replication from sources (Y connector)		✓

✓ Available feature
⚠ Limited feature
Not available feature

The offers

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Pro Edition

	WH-10	WH-20	7/5	24/7
Perimeter: 1 Canopsis platform (Production)	✔	✔	✔	✔
Hotline	✔	✔	✔	✔
Number of incidents over the period	10	20	Unlimited	Unlimited
Support availability	7 x 5	7 x 5	7 x 5	24 x 7
Response time	4 hours	4 hours	2 hours	2 hours
Remote troubleshooting	✔	✔	✔	✔
Update provision (excluding installation) and maintenance	✔	✔	✔	✔
L1 support	✖	✖	✖	✖
L2 support	✔	✔	✔	✔
L3 support	✔	✔	✔	✔
Number of client accounts	4	4	Contractual	Contractual
Interface for reporting and incident management	✔	✔	✔	✔
Answer in French	✔	✔	✔	✔
Answer in English	✔	✔	✔	✔
Dedicated technical manager	✖	✖	✔	✔

At your disposal!

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