

# canopsis

Open Source Hypervision

## Product Presentation



# What are the benefits?



All-in-one and customizable console



Operational simplification



Global vision with indicators



Relevant display of alarms



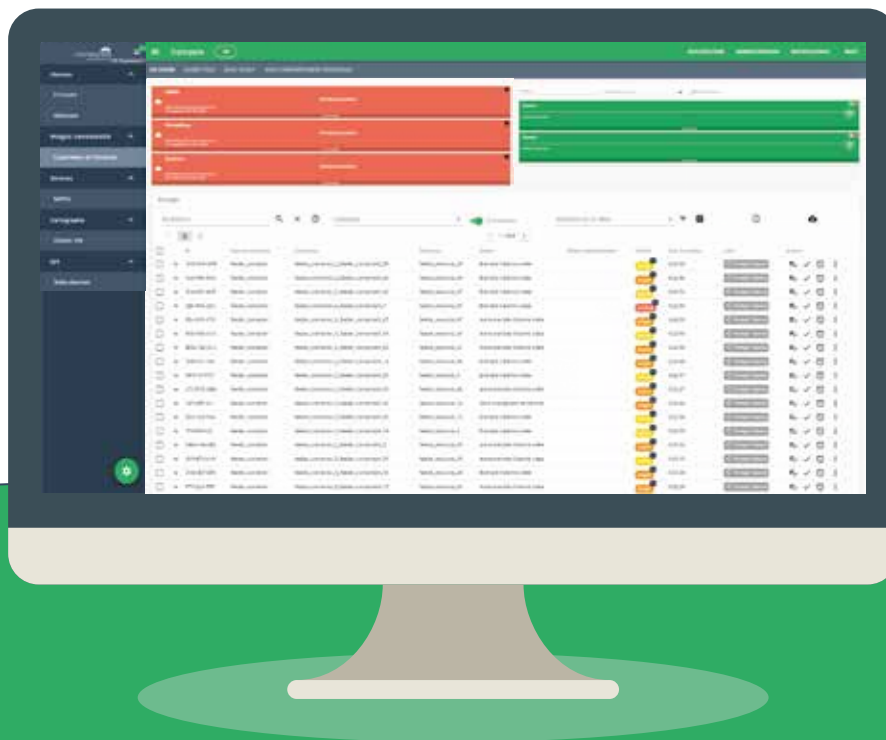
Reduction of the alarm quantity

# How does it work?

## Aggregate

### Multisource event centralization

Monitoring solutions, logs, ticketing tools, EUE scenario results, repositories, ITSM, CMDB, business applications...



## Process

### Triggering of automatic, semi-automatic and user actions

Event filtering, enrichment, correlation, remediation, ticket creation...

## Restitute

### Fully customizable monitoring tools and dashboards in real and delayed time

Alarm lists and counters, maps, metrology, KPIs, statistics...

## 2 Canopsis editions

	Community Edition	Pro Edition
Aggregate		
Technical and application monitoring	✓	✓
Business data	✓	✓
Infrastructure (logs, databases, metrology...)	✓	✓
API	✓	✓
Repositories drivers / ITSM		✓
Process		
Enrichment	⚠	✓
Filtering (compliance checking, firewall and deduplication)	⚠	✓
Correlation / Meta alarm		✓
Remediation / Auto-remediation		✓
Restitute		
Pilot view		
Alarm list (acknowledgement, ticket and alarm management, timeline, escalation, notifications...)	✓	✓
Planning / Periodic behaviors	✓	✓
Remediation		✓
Administrator view		
Management rules (filtering, enrichment, inactivity...)	⚠	✓
Use of APIs (planning, webhooks, enrichments...)	⚠	✓
Healthcheck		✓
Application manager view		
Service weather	✓	✓
Alarm counters	✓	✓
Metrology	✓	✓
Statistics / KPIs		✓
SLA calculation		✓
Maps		✓
View by technical domain (business, functional...)		✓
Platform performance and availability		
Platform high availability		✓
Data bus redundancy (high-performance event processing)		✓
Traffic replication from sources (Y connector)		✓

✓ Available feature  
⚠ Limited feature  
Not available feature

# Les offres



	WH - 10	WH - 20	7 / 5	24 / 7
Perimeter: 1 Canopsis platform (Production)	✓	✓	✓	✓
Hotline	✓	✓	✓	✓
Number of incidents over the period	10	20	Unlimited	Unlimited
Support availability	7 x 5	7 x 5	7 x 5	24 x 7
Response time	4 hours	4 hours	2 hours	2 hours
Remote troubleshooting	✓	✓	✓	✓
Update provision (excluding installation) and maintenance	✓	✓	✓	✓
L1 support	✗	✗	✗	✗
L2 support	✓	✓	✓	✓
L3 support	✓	✓	✓	✓
Number of client accounts	4	4	Contractual	Contractual
Interface for reporting and incident management	✓	✓	✓	✓
Answer in French	✓	✓	✓	✓
Answer in English	✓	✓	✓	✓
Dedicated technical manager	✗	✗	✓	✓



**At your disposal!**



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